

Audio Teller Service gives you access to your Members First accounts 24 hours a day!

To access your account any time of day with Audio Teller use the following instructions and listen carefully when on the phone with Audio Teller.

Step 1: Dial 991-TELR (8357) or 1-800-235-0377

Step 2: Enter Account number, followed by #.

Step 3: Enter PIN, followed by #.

Listen to the menu carefully. See the menu codes on the back of this flyer.

If you experience any problems, please call 361-991-6178 or 1-800-242-3037. You may also contact us by e-mail at info@m1st.org or by fax at 361-993-1704.

Tips:

- **If this is your first time logging on to Audio Teller**, you will be prompted to enter your full Social Security number and then create a PIN.
- Enter your 6-digit base account without any suffixes.
- Calls are limited to 10 minutes per call to complete transactions.
- All suffix codes are 3 digits so make sure your adding a zero at the beginning

Common IDs:

Share Savings - 001

Additional Share Savings - 010

Christmas Club - 020

Money Market Gold - 007

Regular IRA - 005

Roth IRA - 004

Kids Klub - 003

Checking - 080

Audio Teller Codes

Dial (361)991-8357 or 1-800-235-0377. Enter your account number and PIN. The main menu offers 5 choices (underlined) with sub-menus below each.

Option 1 Account Balance & History

Option 1 Current Balances

- Option 1 Savings
- Option 2 Checking
- Option 3 LOC Loan Balance
- Option 4 Balance for Any Suffix
- Option 5 List of All Loans

Option 2 History of Deposits

- Option 1 Direct Deposits - Savings
- Option 2 All Deposits - Savings
- Option 3 Direct Deposits - Checking
- Option 4 All Deposits Checking
- Option 5 All Deposits for any Suffix

Option 3 History of Withdrawals

- Option 1 Cleared Checks
- Option 2 ATM Withdrawals from Savings
- Option 3 ATM Withdrawals from Checking
- Option 4 ACH Withdrawals from Savings
- Option 5 ACH Withdrawals from Checking
- Option 6 All Withdrawals from Any Suffix

Option 4 YTD Interest and Dividends

- Option 1 YTD Dividends Savings
- Option 2 YTD Dividends Checking
- Option 3 YTD Interest LOC Loan
- Option 4 YTD Dividends/Interest Any Suffix

Option 5 Cleared Check Inquiries

- Option 1 Check Withdrawals
- Option 2 Single Cleared Check

Option 6 All Active Loans

Option 7 Complete History of Transactions

Option 2 Transfers & Withdrawals

Option 1 Perform Transfers

- Option 1 Savings to Checking
- Option 2 Checking to Savings
- Option 3 LOC Advance to Checking
- Option 4 Transfers Between Suffixes
- Option 5 Transfers to Another Account

Option 2 Check Withdrawals

- Option 1 Check Withdrawal Savings
- Option 2 Check Withdrawal Checking
- Option 3 Check Withdrawal Any Suffix
- Option 4 Enter Stop Payment

Option 3 Calculate Loan Payment

Option 4 Special Services

- Option 1 Change PIN
- Option 2 Change Account
- Option 3 List All Loans
- Option 4 Enter Stop Payments

Option 5 Current Interest and Dividend Rates

Press the * key to take you back to the main menu.