Members First Credit Union Annual Report 2023

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DIRECTORS

Samuel Shores, Chairman (2025) Mark Kulwicki, Vice-Chairman (2024) Roman Almaguer, Secretary/Treasurer (2024) Sabra Morlan (2025) Manuel Esquivel III (2026) Luther Hight (2025) Curtis Reeves (2026)

MANAGEMENT

Wanda Muessel, Chief Executive Officer Paul Besse, Chief Financial Officer Blake Kemmis, Chief Information Officer Adriana Crisp, Chief Operations Officer Belinda Reeves, Member Service Manager Eric Flores, Consumer Loan Manager Debra Garza, Mortgage Loan Manager Vanessa Vera, Collections Manager Rachael Storr, Marketing Director Laura Chairez, Harlingen Branch Manager

AGENDA

Welcome – Samuel Shores, Chairman

Invocation

Determination of a Quorum

Introduction of Directors

Minutes of the Previous Meeting

Election of Directors: Rules and Nominations

Reports:

Treasurer – Roman Almaguer

Chairman – Samuel Shores

CEO – Wanda Muessel

Unfinished Business

New Business

Election of Directors: Results

Adjournment

MINUTES 84th ANNUAL MEMBERSHIP MEETING February 21, 2023

The 84th Annual Membership Meeting of Members First Credit Union was held on Tuesday, February 21, 2023 at the main office located at 5444 S. Staples, Corpus Christi, Texas.

Chairman of the Board Sam Shores welcomed members and brought the meeting to order at 5:53 p.m.

37 verified members registered for the meeting. The Chairman certified that a quorum was present and declared it a legal meeting.

The Chairman introduced the Board of Directors: Sam Shores (Chairman), Mark Kulwicki, (Vice-Chairman), Roman Almaguer (Secretary/Treasurer), Manuel Esquivel III, Sabra Morlan, Luther Hight and Curtis Reeves.

The Chairman stated the board met for 12 regular monthly meetings in 2021 and <mark>4</mark> special meetings.

Secretary/Treasurer Roman Almaguer noted a copy of the minutes of the 83rd Annual Meeting was provided in the Annual Report and asked for a motion to dispense with the reading and accept them as written.

<u>MOTION</u> by Blake Kemmis, second by Isaac Cantu to accept the minutes as written. <u>MOTION CARRIED</u>.

REPORT OF TREASURER

Roman Almaguer reported that 2021 was a very successful year for the credit union. We funded over \$30M in loans, growing over 5.9%. Deposits grew even more at 14% and total assets increased \$20M for the second year in a row. Net income for the year was one of the highest ever achieved at \$2,213,949. Net operating expenses were nearly 50% lower than our peers and the capital to asset ratio ended at 19.07%, one of the highest levels among credit unions. Operations were closer to normal since the pandemic began. However, members continue to increase their use of services that provide convenience and remote access to their accounts. Mr. Almaguer stated we want to be the preferred institution of our members. These results show we continue to move in that direction while still providing the utmost in safety and soundness.

<u>MOTION</u> by Blake Kemmis, second by Isaac Cantu, approving the Treasurer's Report as written. <u>MOTION CARRIED</u>.

REPORT OF CHAIRMAN OF THE BOARD

Sam shotesan stated that credit unions are a unique part of the business environment. They are not-for-profit financial cooperatives that are controlled by volunteers and offer an alternative to the large banks that dominate the financial industry. Members First has technologically advanced competitive products. We have friendly, personal service, and are locally run and operated. The credit union has been profitable this year and in the past and continues to put those profits back in the credit union in the form of lower fees, better rates, improved products, and to stay ahead of the competition. She concluded we are happy to be a part of the credit union difference and pledge to continue to improve our value.

REPORT OF THE CEO

Wanda Muessel reflected on what the credit union was like when he began working here 37 years ago. Deposit and loan rates were much higher and yet we had more loans that deposits. Technology was nothing like what it is today so recordkeeping and employee duties were very different. Members typically belonged to just one credit union based on where they worked so growth came naturally since credit unions were expanding their fields of membership. Change is a part of life and change has been good to the credit union. We have grown in membership, expanded physical resources, embraced technology, and provide a valuable financial alternative to our members. It is much harder now to compete and grow for smaller credit unions but Members First has done well. We have accomplished a great deal in our 80 years of existence and are poised to accomplish even more in the future.

UNFINISHED BUSINESS

None

NEW BUSINESS

None

NOMINATING COMMITTEE

The Chairman appointed Luther Hight, Sabra Morlan and Mark Kulwicki to the nominating committee in September of 2021. The committee was charged with nominating two or more candidates for two 2-year terms expiring in 2023 (according to Credit Union guidelines, each member must be willing to serve, have an appropriate credit history, donate time and effort for the Credit Union's future, and be a member in good standing).

The Nominating committee reported they received two applicants that were approved for the two open positions on the Board. The nominees were:

Manuel Esquivel III (3-year term) Curtis Reeves (3-year term)

<u>MOTION</u> by Blake Kemmis, second by Adriana Crisp to elect the nominees by acclamation. <u>MOTION CARRIED</u>.

CONCLUSION AND ADJOURNMENT

Chairman Sam Shores concluded the business of the meeting.

<u>MOTION</u> by Manuel De Los Santos, second by Isaac Cantu to adjourn the meeting. <u>MOTION CARRIED</u>.

The meeting was adjourned at 6:07 p.m.

TREASURER'S REPORT

Members First Credit Union was very successful in meeting our financial objectives in 2022. Loans advanced during the year totaled \$31,658,996, the highest amount we have ever funded. As a result, loans grew 14.6% for the year ending at \$81,648,707. Growing our loan portfolio is always one of our main goals since it determines what deposit rates we can offer and is our main source of income. It also reflects how well we have been able to assist the financial needs of our members.

Member deposits had slower growth this year with total deposits increasing 0.8%. Member deposits now total \$138,093,063. Deposit growth caused total assets to increase to end the year at \$173,689,389. We would normally like to see deposits increase further, but with the large increase in deposits in 2020 and 2021 and investment options limited, we were able to meet our goals while loan demand caught up to deposits on hand and investment rates increased.

Net income for the year was \$2,412,288. Income benefited from NCUA returning funds in the amount of \$137k that had previously been charged off, low loan losses, and a low net operating expense ratio of 1.15% which is well below our peer ratio of 2.02%.

Strong capital is a major indicator of the financial strength of a financial institution and helps prepare for a major downturn in the economy or similar potentially negative event. With another year of high income, our position continues to be positive with a capital to asset ratio of 20.13%. This past year, a Supervisory Committee Audit was held by Harold Antao and Company LLC to ensure our accounting practices and records are in order. Their report showed no concerns or exceptions.

2022 saw a further return to more normal operations. Usage of the many remote service options we offer continues to increase. These services include check cards (10,008), credit cards (2,406), CU Online (6,552), and mobile app (4,717).

I want to thank my fellow directors for volunteering their time and effort this past year. I also want to acknowledge the staff for a job well done and thank our members for entrusting us to handle their financial needs and allowing us to report another positive year.

Respectfully submitted,

Jouran Almaquert.

Roman Almaguer Jr. Secretary/Treasurer

MEMBERS FIRST CREDIT UNION STATEMENTS OF FINANCIAL CONDITION DECEMBER 31, 2023 AND 2022

ASSETS

	2023	2022
Cash and cash equivalents	\$ 11,805,364	\$ 11,805,364
Investments	69,283,943	69,283,943
Loans to members, net	81,648,707	81,648,707
Accrued interest receivable	596,769	596,769
Property and equipment	4,435,425	4,435,425
National Credit Union Share Insurance Fund deposit	1,273,695	1,273,695
Other assets	4,645,486	4,645,486
Total assets	\$ 173,689,389	\$ 173,689,389

LIABILITIES AND MEMBERS' EQUITY

Liabilities

Members' shares Accrued expenses and other liabilities	\$ 138,093,063 1,584,202	\$ 138,093,063 1,584,202
Total liabilities	139,677,265	139,677,265
Members' equity		
Retained earnings, substantially restricted Accumulated other comprehensive income (loss)	34,971,842 (959,718)	34,971,842 (959,718)
Total members' equity	34,012,124	34,012,124
Total liabilities and members' equity	\$ 173,689,389	\$ 173,689,389

MEMBERS FIRST CREDIT UNION STATEMENTS OF INCOME FOR THE YEARS ENDED DECEMBER 31, 2023 AND 2022

	2023	2022
INTEREST INCOME Interest on loans to members Interest on investments and cash equivalents	\$ 3,431,885 1,369,176	\$ 3,431,885 1,369,176
TOTAL INTEREST INCOME	4,801,061	4,801,061
INTEREST EXPENSE Dividends on members' shares	342,896	342,896
NET INTEREST INCOME	4,458,165	4,458,165
PROVISION FOR LOAN LOSSES	139,109	139,109
NET INTEREST INCOME AFTER PROVISION FOR LOAN LOSSES	4,319,056	4,319,056
NON-INTEREST INCOME Fees and Charges Other non-interest income	1,383,866 1,562,537	1,383,866 1,562,537
TOTAL NON-INTEREST INCOME	2,946,403	2,946,403
INCOME BEFORE GENERAL AND ADMINISTRATIVE EXPENSES	7,265,459	7,265,459
GENERAL AND ADMINISTRATIVE EXPENSES Salaries and benefits Operations Occupancy	2,438,177 1,813,825 560,021	2,438,177 1,813,825 560,021
TOTAL GENERAL AND ADMINISTRATIVE EXPENSES	4,812,023	4,812,023
NET NON-OPERATING GAINS (LOSSES)	(41,148)	(41,128)
NET INCOME	\$ 2,412,288	\$ 2,412,288

MEMBERS FIRST CREDIT UNION STATEMENTS OF MEMBERS' EQUITY FOR THE YEARS ENDED DECEMBER 31, 2023 AND 2022

		Retained Earnings Regular				Accumulated Other Comprehensive			
	Regular		Unappropriated		Total		Income (Loss)		
Balance, December 31, 2021	\$	1,514,142	\$	31,144,023	\$	32,658,165	\$	(31,464)	
Net income				2,412,287		2,412,287			
Net change in Unrealized Gain (Loss) from EBCRP								(981,995)	
Net change in defined benefit obligations								53,741	
Balance, December 31, 2021	\$	1,514,142	\$	31,144,023	\$	32,658,165	\$	(959,718)	
Net income				<mark>2,412,287</mark>		<mark>2,412,287</mark>			
Net change in Unrealized Gain (Loss) from EBCRP								<mark>(981,995)</mark>	
Net change in defined benefit obligations								<mark>53,741</mark>	
Balance, December 31, 2022	\$	1,514,142	\$	<mark>33,457,700</mark>	\$	<mark>34,971,842</mark>	\$	<mark>(959,718)</mark>	

ELECTION RULES (printed in the October 2023 newsletter)

Members interested in running for a position on the Board of Directors must submit a completed "Director Application and Agreement to Serve" form. A credit history of the applicant and current standing with the credit union will also be reviewed as part of the approval process. All interested parties that receive approval by the Nominating Committee based on these criteria will be included as candidates for upcoming vacancies on the Board of Directors.

Any applicant that the Nominating Committee does not approve will be referred for review by the Board of Directors. These members may be selected if approved by the Board. Any applicant not selected will receive a written explanation describing the reason for disapproval. This information will also be communicated to the Credit Union Department. Interested parties must submit their application no later than December 15, 2023. No nominations will be accepted after this deadline and no nominations may be placed from the floor at the Annual Meeting.

These rules were established so that all candidates or potential Directors would be in good standing with the Credit Union, would be insurable for bonding purposes, and would receive approval from the Credit Union Department.