

ATTENTION!

NEW FRAUD PREVENTION SERVICE STARTING JUNE 8, 2016

In our continuing efforts to keep your accounts secure, we've improved our alert system for potential fraud. Here's how it works:

1. When potential fraud is detected, you will receive an automatic email notification, with the option to reply with "fraud" or "no fraud".
2. One minute after the email, you will receive a text alert, which also has the "fraud" or "no fraud" option.
3. If there is no response received, you will then receive automatic phone calls to confirm or deny fraud.

Remember - Our messages will never ask you for your PIN number, account number, or a full Social Security Number!

The phone number to our fraud center has changed to [1-800-417-4592](tel:1-800-417-4592). If you add this number to your phone contacts and label it "Fraud Center," it will display on your phone whenever you receive a call from this number so you know it's a real alert from Members First CU.